



## Humberside Police Appeal Body HPAB

### APPEALING ABOUT THE OUTCOME OF A COMPLAINT AFTER THE DECISION TO DISAPPLY

#### Can I appeal about the outcome of a complaint after the decision to disapply?

Disapply means stopping the complaints process before an investigation begins. You can appeal about the outcome of a complaint after the decision to disapply, except when the complaint relates to a direction and control issue.

Direction and control means the overall policies of a police force, for example police resources and policing standards.

#### You can appeal if:

- your complaint has been disapplied
- you are not happy with the action that was taken after the decision to disapply
- you are not happy that no action was taken
- you do not agree with the outcome of your complaint after the decision to disapply
- you think that the outcome of your complaint after the decision to disapply was not a proper one. This means that, for example, you believe the outcome was not appropriate to the complaint, or the outcome did not reflect the evidence available.

#### How do I make an appeal?

- using the Humberside Police appeal form:
  - save a 'Word' version of the appeal form to your computer, complete it and email it to the HPAB (Professional.Standards@humberside.pnn.police.uk). ([Link](#))
  - or print off, complete and post the PDF version of the appeal form ([Link](#)) to the HPAB at Professional Standards Branch, Police Headquarters, Priory Road, Hull, HU5 5SF.
- Use the contact details below to make a request for an appeal form to be sent to you:

**Web:** [www.humberside.police.uk](http://www.humberside.police.uk)

**Email:** [PSBAdmin@humberside.pnn.police.uk](mailto:PSBAdmin@humberside.pnn.police.uk)

**Tel:** 01482 578335

Doing the right thing



The HPAB must receive your appeal within 29 days of the date you were informed of the outcome, be that by letter or in any other format, e.g. telephone call, email etc. This includes the time your appeal spends in the post.

If we do not receive your appeal within 29 days, we do not have to consider your appeal. It may be possible to extend this time period if you have very special circumstances and you can fully explain why you are asking for an extension.

### **How will my appeal be dealt with?**

You will receive a letter to tell you your appeal form has been received. Your appeal will then be assessed and a decision will be made.

We will send the Appropriate Authority (Chief Constable) a copy of your appeal and ask for any information they have about your original complaint.

Please note that during the appeals process, your original complaint will not be investigated. The appeal will consider whether the outcome of the complaint was appropriate.

### **If your appeal is upheld**

If your appeal is upheld, you will receive a letter telling you what will happen next.

### **If your appeal is not upheld**

If your appeal is not upheld, you will receive a letter explaining this decision.

### **What should I do if I need more advice?**

If you are still not sure what to do next or you need more information, contact the police force that handled your complaint or the IPCC. You can also talk to a legal advisor.

Get in touch with the police force or the IPCC [[Link](#)] if you have difficulty filling in the online or paper form, or if you need to obtain the form in another language or format.